Agenda

- Introduction of Panel
- Owner’s Expectations of a DSA Inspector
- The interface of quality control and inspection
- Effective communication between the Owner, Builder, Designer and DSA Inspector
Panelists

Mark Claussen  
Don Webb  
Nathan Larson  
Jason Maletic
Panelist | Mark Claussen

- Bond Program Manager (SWC)
- President (Mark Claussen and Associates, LLC)
- 30+ Years of Experience
- Strategic planning, design and construction of buildings, infrastructure, environmental remediation, base realignment and closure actions
- Facilities support services
Panelist | Don Webb

- **Director**, Construction Mgmt. Dept. (SDUSD)

- **30+ Years of Experience**

- **Inspector** (Metropolitan Water District of Southern California)

- **Special Inspector** (Wyman Testing)

- **Ironworker** (Two Steel Companies)
Panelist | Nathan Larson

- **Supervising Structural Engineer**
  (Division of the State Architect)

- **30+ Years of Experience**

- **Supervisor** to DSA-San Diego
  regional office field staff

- Licensed **Civil & Structural Engineer**
  (private practice for 13 years)
Panelist | Jason Maletic

- **President** (Blue Coast Consulting)
- **Class I Inspector** (Division of the State Architect)
- **Class A Inspector**, (Office Statewide Health Planning and Development)
- 30+ years of experience
Topic 1
Owner’s Expectations of a DSA Inspector
What Does an Owner Expect from a DSA Inspector?

1. Understanding Agency Requirements (DSA) and Jurisdictions Involved

2. Responsibilities of an Inspector

3. Expertise and Qualifications
What Does an Owner Expect from a DSA Inspector?

- Understanding Agency Requirements (DSA) and Jurisdictions Involved
  1. DSA Inspector approval process
  2. Administrative Process
  3. Lab or Record (LOR)
  4. Inspection Card / DSABOX.com
  5. Inspector’s classification level
What Does an Owner Expect from a DSA Inspector?

- Responsibilities of an Inspector
  1. Understanding DSA Requirements
  2. Proactive behavior
  3. Team player
  4. Organized (Documentation & Administrative Skills)
What Does an Owner Expect from a DSA Inspector?

- **Expertise & Qualifications**
  1. Relevant experience
  2. Classifications / Certifications
  3. Fostering/Building relationships
  4. DSA Certification status on past projects
Topic 2
The interface of Quality Control and Inspection
Where is the Interface of QC and Inspection?

1. Does the DSA Inspector have a role in Quality Control?

2. To What Level?

3. What are the QC requirements in the Contract Documents?
Where is the Interface of QC and Inspection?

1. Does the DSA Inspector have a role in Quality Control?
   1. Oversight of the Lab of Record
   2. Reinforcing Steel hypothetical example
Where is the Interface of QC and Inspection?

To What Level?

1. Understanding expectations
2. Alignment of responsibilities
Where is the Interface of QC and Inspection?

- What are the QC Requirements in the Contract Documents?
  1. What is the responsibility of the CM/GC?
  2. Is there overlap?
Topic 3
Effective Team Communication
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1. Communication at all levels
2. Written
3. Photographic
4. Verbal
Effective Team Communication

- **Communicating on all levels**
  1. Begins at the Preconstruction meeting
  2. All stakeholders (DSA, CM, GC, AOR, etc.)
  3. Inspector is liaison between Project and DSA
Effective Team Communication

- **Written Communication**
  2. Know your audience
  3. Reference supporting documents
Effective Team Communication

- Verbal Communication
  1. Respect
  2. Part of Solution
  3. Develop working relationships
Questions from Audience
Closing Remarks

Mark Claussen

Don Webb

Nathan Larson

Jason Maletic